Plan- Do- Check- Act

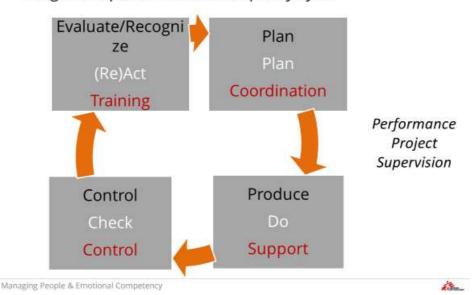
The Deming circle applied to People Management

General information about the Plan-Do-Check-Act model: https://asq.org/quality-resources/pdca- cycle



Me & My role as team manager - Why?

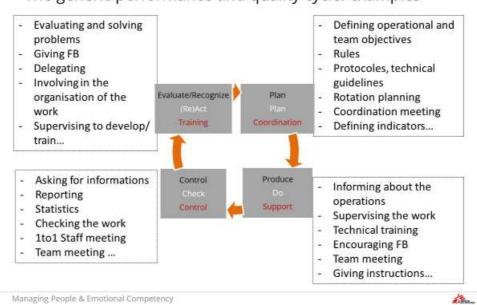
The generic performance and quality cycle





Me & My role as team manager - Why?

The generic performance and quality cycle: examples



Managing People & Emotional Competency