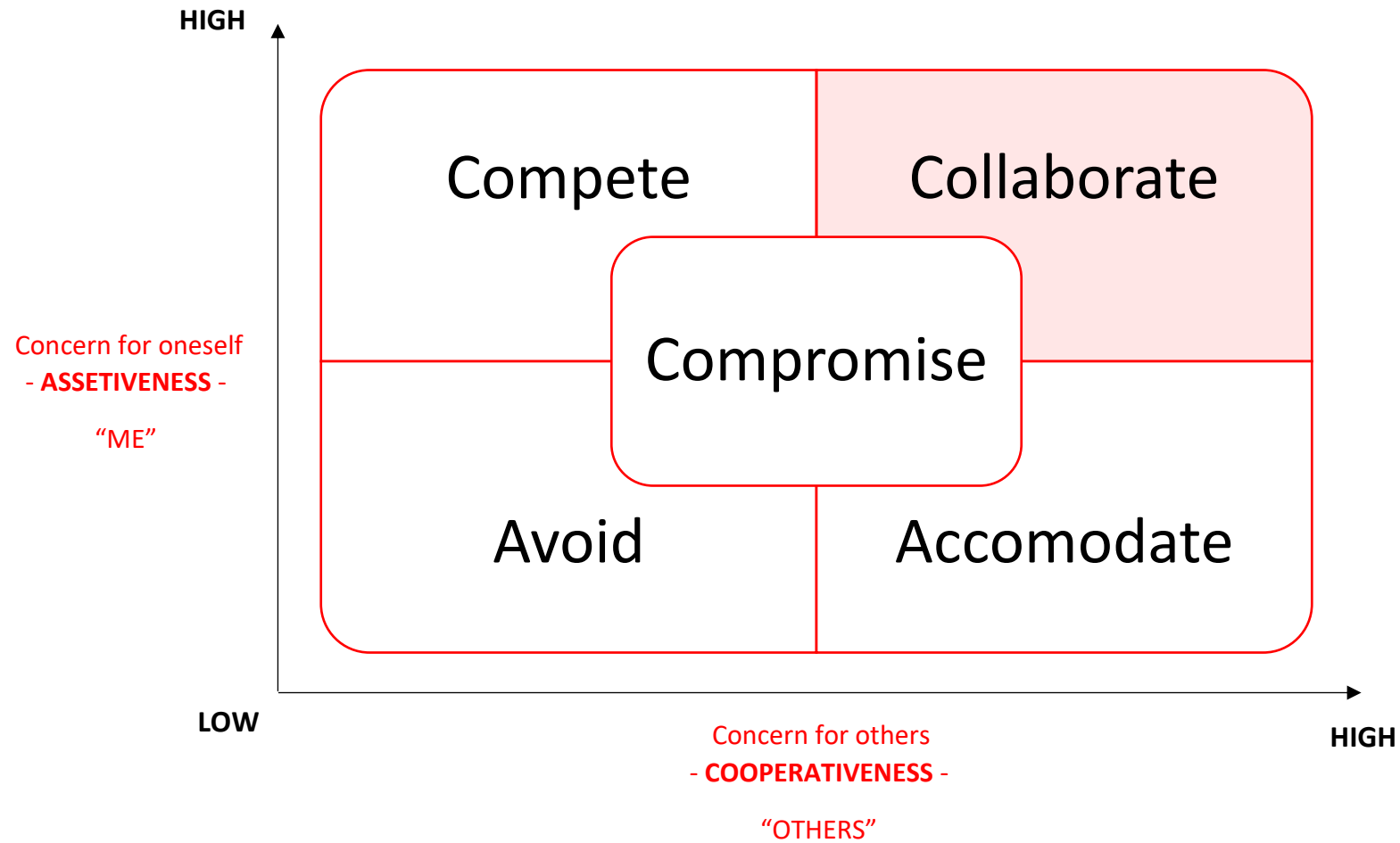


CONFLICT RESOLUTION STRATEGIES



Adapted from Thomas-Kilmann Conflict Resolution Strategies